

CFM Exam

TYPICAL FM

- Average of 7 years experience
- Manages an average of 300,000 square feet
- Small staff with wide spread responsibilities
- Out-tasks the majority of the major work.
- Leases 60%-70% of buildings
- Owns 30%-40% of buildings
- Usually 2-3 buildings including corporate headquarters

•The IFMA Exam is a performance based multiple-choice test.

•Its emphasis is on application of appropriate principles to the task of managing a facility.

•The test consists of four sections with a total of 300 questions. The technical and case study sections each have 50 questions, the other two sections each have 100 questions.

•The items are standard style with four alternatives.

RECALL

•This is the first level and asks respondents to remember an answer.

•Level one items are very poor predictors of success in a process or a profession.

•They test respondents' ability to remember facts, make comparisons or discriminate among remembered data.

•This is true because level one skills are enablers; that is to say they enable people to perform at the higher levels.

•An apprentice in a trade or craft can be said to be able to perform at Level one.

APPLICATION

- This is the second level of questions and asks the respondent to apply knowledge or a skill to a situation or problem
- Level two items test ability to apply a principle or process.
- Generally it's using knowledge and skill to accomplish a task.
- Application items are the best kind to use to discriminate between those who can perform from those who cannot.
- They are preferred for performance or competency examinations.

DEVELOPMENTAL

- These are Level three items that move beyond the ordinary into the realms of what may be.
- Although most people must be able to solve problems to do well in their work, the kind of problem solving called for by Level Three items is usually innovative or creative in nature.
- These items often ask respondents to develop unique or insightful ideas about the content.
- All the alternatives in a Level three item should be correct.
- Respondents are asked to select the best correct answer depending on the circumstances described.